

# Coastline Homeless Service

## NEWSLETTER

August - October 2024

### CONTENTS

- Page 2: Housing management
- Page 3: CPD Certified courses
- PAGE 4: Volunteer and resident staff
- Page 5: The collaborative focus group
- Page 6: Activities



Photograph taken by Julie a coastline key worker

**CUSTOMERS CAN GET DISCOUNTS WITH OVER 100 BRANDS WITH A NEW FREE DISCOUNT APP**

Search Housing Perks on your app store and enter your tenancy reference



Welcome to the second edition of the Coastline Homeless Service Newsletter. The residents of Coastline Services were out on one of the weekly walks to Basset Cove, North Cliffs. The walks are combined to help with mental health, physical health and anxiety, but most of all its a good activity to make friends and have a good moan.

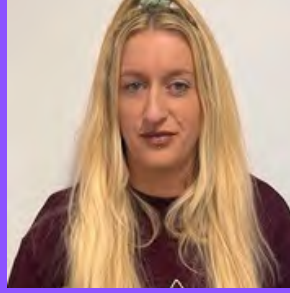
# Welcome to our Housing Management Team



Briony  
Assistant Manger for Accomodation



Lysanne  
Housing management worker



Sarah  
Housing management worker



Gerald  
Housing Management Worker - Voids & Repairs



Steve  
Housing management worker



Nash  
Referrals Co-ordinator



Thea  
Housing management worker



Misha  
Housing management worker

**CONGRATULATIONS**  
Chi Winder Residents  
Misha has some great news to share

"I want to celebrate the achievement of every Chi Winder resident who has lived there from Feb 24- Aug 24. It is my job to do the weekly room inspections to check for H+S and maintenance issues. Thanks to all the residents and staff working collaboratively we addressed any issues in a timely manner meaning all the rooms were kept to a good standard. To recognise this the residents residing at Chi Winder in Aug got to choose a delicious sweet treat"

## Blitz Day

A Blitz day is where workers and residents come together to support the cleaning of communal areas in properties. It's a great opportunity for everyone to contribute and get to know each other. Housing issues can be raised and staff are on hand to listen to your concerns.

Housing Management workers are here to support you to live in an environment that is safe and comfortable.

We provide cleaning products like bin bags and washing up liquid so if you ever run out just let us know



responsible neighbourhood management



Maintaining building safety



Keeping properties in good repair



# CPD Certified Courses

Courses available to Coastline residents only.

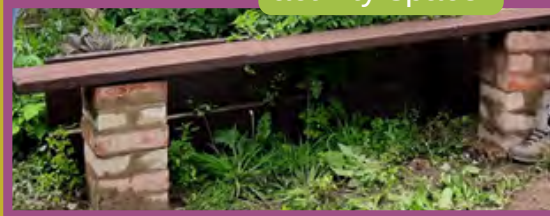
CPD stands for Continuing Professional Development.

The courses that Coastline staff and residents create, go through a strict process to become certified. CPD courses develop your knowledge and skills, and are recognised by colleges and work places

## CPD Courses available at Coastline

- Bricklaying
- Creative writing
- Photography
- Employability skills
- Sociology
- Budgeting tips
- Foraging
- Gardening
- Bicycle repair and maintenance
- Outdoor survival techniques

More people have completed the CPD bricklaying course and have made a bench that can now be enjoyed by those that visit our multi-functional education and activity space.



*and many more!*

Need support writing a CV?

Need help applying for work, training or college?

Contact Sarah

07595 568484

Practice for the driving theory test at Chi Winder

**DVLA**



Here are a few photos from the CPD survival course. We have been cooking various dishes on an open fire. We also made a water filter with recycled materials which worked amazingly.



Coastline can now refer customers to the People Hub for specialist employment support. Contact Sarah for more information.



Join us for psychology classes at Chi Winder



## Courses at Cornwall College

PASMA Tower Scaffolding starting 18th Nov 24

Dog Grooming Taster Day 9th Dec 24

level 2 brickwork starting 13th Jan 25

Level 1 Horticulture Skills starting 26th Feb 25



# VOLUNTEER AND RESIDENT STUFF

## Frank's update!

Frank was in the last edition of the newsletter as he has been a valued member of our partner programme scheme, as one of our garden projects volunteers. We have fantastic news that Frank has moved into his own home with Ozzy his beloved dog. We are also proud to announce that he was nominated for a CATH Award. Well done to Frank for making such a positive impact during your time with Coastline and we wish you all the best for your future which no doubt will be bright!



Hamza worked hard to clearing the flowerbeds at Chi Winder to get them ready to plant new vegetables and flower seeds for everyone to enjoy. Hamza picked out the seeds him self which were donated by Trevena Cross garden Center. Thank you Hamza for your fantastic effort which greatly improved the garden.



Welcome to Andy our new Newsletter Partner Volunteer. He has been a fantastic addition to the team and brought his creative ideas so we have new features.

Andy says

"I am looking forward to giving back and earning Time Credits" If you want to get involved in creating the newsletter contact Polly 07921062343 or Sarah 07595568484



7 People had a fantastic day at the Eden Project in Aug funded by Coastline. Due to several people's keen interest in photography the trip was specifically arranged to coincide with seeing the Natural History's Wildlife Photographer of the Year Exhibition held at Eden.



## Spotlight

Every newsletter we showcase someone in the service who has a spectacular talent. This time it is Lee who is an expectational artist. The detail and imagination in his work is impressive.



# The Collaborative Focus Group

Every 3 months we hold a relaxed session where residents get together over a delicious lunch to give their feedback and suggest improvements for the service. An action plan is then created with those who want to be involved to address the issues raised and implement solutions.

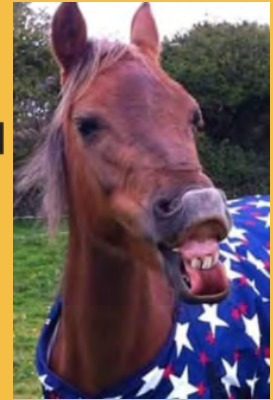


Coastline staff took part in a marathon challenge raising funds for StreetVet, a charity providing essential veterinary care and services to the pets of people experiencing homelessness. A lunchtime dog walk was just one of the ways staff added to the 800 mile total that raised over £4,000!



## #PetsInEveryHostel

Street Vet have a monthly drop at Chi Winder - For dates check on the activity calendar or call Chi Winder



Sarah's Rosie won the Funniest Staff Pet 3rd Prize voted by Street Vet



## CUSTOMER AT THE HEART AWARDS



7th Rise Nature Retreat won the Partnership Working Award



Tim won Volunteer of the Year Award



Kim winning the Good Neighbour Award



Hussain won the Partner Programme Award and the Next Steps Award

Coastline hands out awards to people who shine bright in their community. Nominations come from friends, staff and Coastline residents. A fabulous awards ceremony was held at the Penventon Hotel to mark everyone's achievements.



# PHOTOGRAPHY COMPETITION

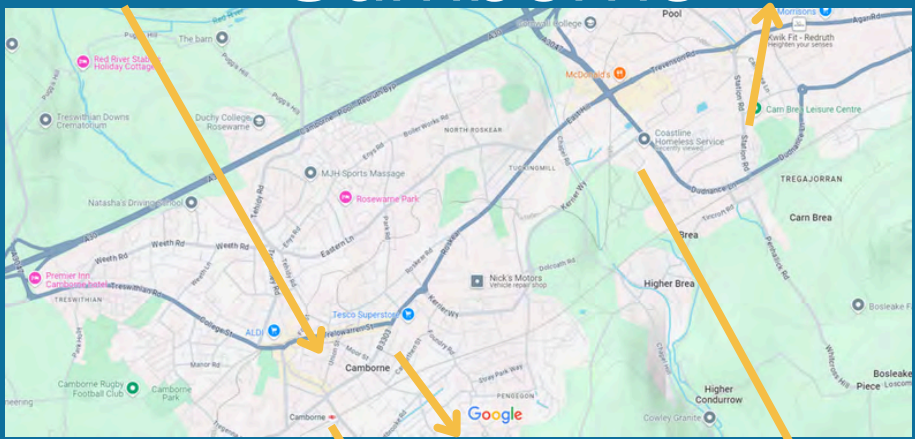
Use a smartphone or camera to capture an image suitable for the front page of the Homeless Service newsletter. The winner will pick the next photography competition theme and their photo will be used in the next edition. Be creative and get snappin.

Submit your photographs to [polly.sutcliffe@coastlinehousing.co.uk](mailto:polly.sutcliffe@coastlinehousing.co.uk) by Jan 15th 2025

Camborne High Street - Shops, Banks, Day Lewis pharmacy, Post Office

# Camborne

Cam Brea Leisure Centre



CN4C  
<https://www.cn4c.org.uk/whats-on>  
community groups and courses

Food Bank Centenary Chapel  
Tues 1.30-3.30  
Wed 5.30-6.30  
Thurs 10-12  
Fri 10.30-12

Chi Winder Crisis Accommodation and Hub for Rough Sleepers

Jobcenter - Piran House, Nettell's Hill, TR15 1JN

Camborne community centre

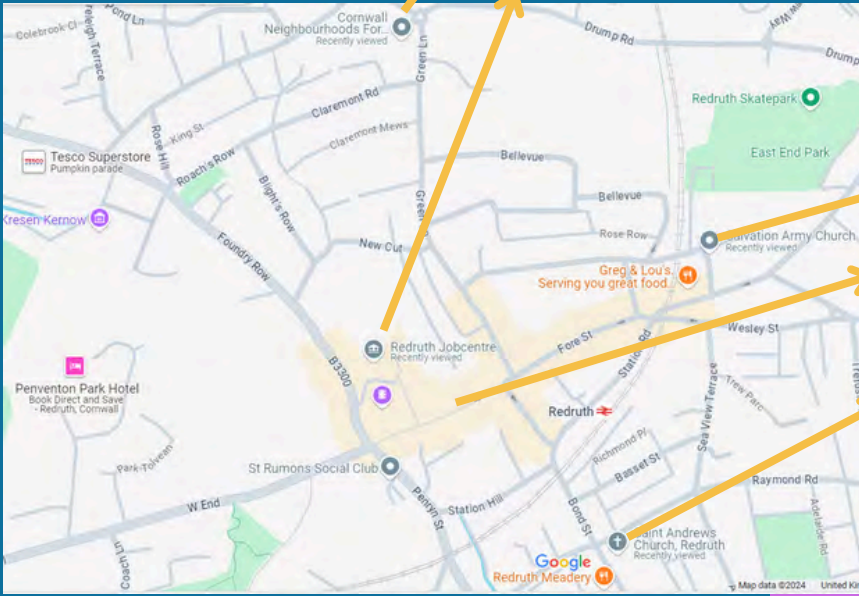
lots of different activities and clubs for all ages.

Food Bank - Salvation Army Middleton's Row - Wed 10-12

Redruth High Street - Shops, cinema, Boots, Post Office

Food Bank - St Andrews Church, Mon 10-12

# Redruth



# COMING SOON...

## Christmas Competition!

The 4 categories

Come and join us @ Chi on Wednesday 11th December for a day of celebrations, crafts, buffet & music.

1. Xmas bake off
2. Xmas crafts
3. Art & photography
4. Open mic / Xmas performance

Prizes for each category

# Thank you!

Special thanks to the newsletter planning team: Max, Andy, Alasdair, Kim. Thanks also go to all the contributors and everyone who shared their photo or story. Please don't hesitate to contact your key worker or Polly if you'd like to be involved with our next newsletter out in Feb 2025